#### Summer School Program in Medical Healthcare University of Ljubljana July 2nd-11th, 2018

### Cultural competences, doctor-patient communication, and minority health

| 3:00-3:00     | Reception, food,<br>drinks   | Department of<br>Family Medicine,<br>Medical Faculty,<br>University of<br>Ljubljana       |   |  |
|---------------|--|---|---|--|
| 3:00-3:30     | Welcome<br>Introduction  | Room  | Danica Rotar Pavlič, MD, GP; Tomaž Mars, MD Jerneja Čelofiga, University of Ljubljana, Department of Family Medicine (Poljanski nasip 58, 1000 Ljubljana) |  |
| 3:30-4:00     | Introduction of participants Discussion of attitudes and reasons for attending the summer school | Warmup Participants: presentation of interesting quotes, beliefs, health-related proverbs | Danica Rotar<br>Pavlič,<br>participants   |  |
| 4:00-5:00     | Medical anthropology   | Interactive lecture   | Erika Zelko, MD,<br>GP, Ljubljana<br>Health Center  |  |
| 5:30-8:00     | Dinner and drinks at a restaurant  |   |   |  |
| o Is the Pers | on? (1)   Tuesday, July  | 3rd   |   |  |
| 9:00-10:30    | Vulnerable groups in healthcare  | Interactive<br>lecture. Patient<br>vignettes,<br>discussion                               | Guus Busser, MD<br>GP, principal<br>lecturer,<br>Department of<br>Primary and<br>Community Care<br>Radboud<br>University Medic<br>Center                  |  |
| 10:30-        | Break  |   | Certer  |  |

#### Summer School Program in Medical Healthcare University of Ljubljana July 2nd-11th, 2018

# July 2nd-11th, 2018 Cultural competences, doctor-patient communication, and minority health

|  | 11:00                         |   |                     |  |  |
|--|-------------------------------|---|---------------------|--|--|
|  | 11:00-<br>12:00               | Culture and healthcare  | Interactive lecture | Guus Busser, MD,<br>GP   |  |
|  | 12:00-1:30                    | Lunch   |                     |  |  |
|  | 1:30-5:00                     | Fieldwork: visit to the<br>Rog Center (address:<br>Trubarjeva 72).<br>Challenges of<br>humanitarian<br>medicine in Slovenia | Fieldwork groups    | Dimitar Anakiev,<br>MD, Doctors for<br>Asylum Seekers,<br>Clinic for Migrants<br>(Trubarjeva 72,<br>1000 Ljubljana);<br>Guus Busser,<br>Danica Rotar<br>Pavlič |  |
| Wh                                     | n Is the Pers                 | on? (2)   Wednesday, J  | luly 4th            |  |  |
|  | 9:00-9:45                     | Feedback on the previous day  | Discussion          | Danica Rotar<br>Pavlič, MD, GP   |  |
|  | 9:45-10:30                    | The Roma in Slovenia  | Interactive lecture | Erika Zelko, MD,<br>GP   |  |
|  | 10:30-<br>11:00               | Break   |                     |  |  |
|  | 11:00-<br>12:00<br>12:00-1:30 | The Roma and healthcare Lunch   | Interactive lecture | Erika Zelko, MD,<br>GP   |  |
|  | 1:30-6:00                     | Fieldwork: Visit to the Roma community in Trebnje   |                     | Erika Zelko, MD,<br>GP; Marija Petek<br>Šter, MD, GP   |  |
| Communication (1)   Thursday, July 5th |                               |   |                     |  |  |
|  | 9:00-9:45                     | Feedback on the previous day  |                     | Danica Rotar<br>Pavlič MD, GP  |  |
|  | 9:45-10:30                    | Communicating with a patient that does not speak your language  | Interactive lecture | Nike K. Pokorn   |  |
|  | 10:30-<br>11:00               | Break   |                     |  |  |
|  | 11:00-<br>12:00               | Communicating with a patient that does not speak your language  | Workshop            | Nike K. Pokorn,<br>Nataša Hirci  |  |
|  | 12:00-1:30                    | Lunch   |                     |  |  |
|  | 1:30-3:00                     | Providing healthcare<br>for patients with a<br>migration<br>background: cultural,<br>linguistic, and                        | Interactive lecture | Uršula Lipovec<br>Čebron   |  |

#### Summer School Program in Medical Healthcare University of Ljubljana July 2nd-11th, 2018

# July 2nd-11th, 2018 Cultural competences, doctor-patient communication, and minority health

|     | 3:00-3:30                     | administrative<br>barriers and how to<br>overcome them<br>Break   |  |   |
|-----|-------------------------------|---|--|---|
|     | 3:30-5:00                     | Providing healthcare for patients with a migration background: cultural, linguistic, and administrative barriers and how to overcome them | Workshop   | Sara Pistotnik  |
| Con | nmunication                   | Friday, July 6th  |  |   |
| Con | 9:00-10:30<br>10:30-<br>11:00 | Motivational interviewing and communication skills: from theory to practice. Part 1: theory Break   | Lectures and work<br>in small groups   | University of<br>Crete team<br>coordinated by<br>Christos Lionis,<br>Elena Petelos,<br>Maria Papadakaki                       |
|     | 11:00-<br>12:00<br>12:00-1:30 | Motivational interviewing and communication skills: from theory to practice. Part 1: theory Lunch   | Lectures and work<br>in small groups   | University of<br>Crete team<br>coordinated by<br>Christos Lionis,<br>Elena Petelos,<br>Maria Papadakaki                       |
|     | 1:30-3:00                     | Introducing<br>motivational<br>interviewing and<br>communication skills:<br>from theory to<br>practice. Part 2                            | Interactive<br>session with<br>roleplay and work<br>in small groups.<br>Discussion of<br>clinical care | University of Crete team coordinated by Christos Lionis, Elena Petelos, Maria Papadakaki, Aggelos Mechili, Ioanna Tsiligianni |
|     | 3:00-3:30                     | Break   |  |   |
|     | 3:30-5:00                     | Introducing<br>motivational<br>interviewing and<br>communication skills:<br>from theory to<br>practice. Part 2                            | Interactive session with roleplay and work in small groups. Discussion of clinical care                | University of Crete team coordinated by Christos Lionis, Elena Petelos, Maria Papadakaki,                                     |

#### Summer School Program in Medical Healthcare University of Ljubljana Iuly 2nd-11th, 2018

### July 2nd-11th, 2018 Cultural competences, doctor-patient communication, and minority health

|      |                              |  |   | Aggelos Mechili,<br>Ioanna Tsiligianni   |  |
|------|------------------------------|--|---|--|--|
| We   | Weekend   Saturday, July 7th |  |   |  |  |
| We   | ekend   Sund                 | lay, July 8th  |   |  |  |
| Con  | nmunication                  | : Film   Monday, July 9  | th  |  |  |
|      | 9:00-12:00                   | Film   | Slovenian<br>Cinematheque<br>( <i>Slovenska</i><br><i>kinoteka</i> ;<br>Miklošičeva 28,<br>Ljubljana) | Uršula Čebron<br>Lipovec, Nike<br>Kocijančič Pokorn,<br>Nataša Hirci                                       |  |
|      | 12:30-1:30                   | Lunch  |   |  |  |
|      | 1:30-5:00                    | Preparation of roleplay by participants and others. Preparing the final product, roleplay. | Participants  | Davorina Petek,<br>Marija Petek Šter,<br>Žan Trontelj, Nina<br>Sodja                                       |  |
| Pre  | sentations b                 | y Participants  Tuesda   | av. Iulv 10th   |  |  |
|      | 9:00-12:00                   | Presentations by participants  | Participants  | Davorina Petek,<br>MD, GP; Marija<br>Petek Šter, MD,<br>GP; Nina Sodja,<br>MD, GP; Žan<br>Trontelj, MD, GP |  |
|      | 12:30-1:30                   | Lunch  |   |  |  |
|      | 1:30-5:00                    | Free afternoon   |   |  |  |
| Fina | al Session   \               | Wednesday, July 11th   | (mornina)   |  |  |
|      | 9:00-12:00                   | Take-home messages   | Participants  | Danica Rotar   |  |
|      |                              | Summer school evaluation Certificates  | ·   | Pavlič, Tomaž<br>Mars, Jerneja<br>Čelofiga, and all<br>teachers and  |  |
| Dep  | oarture Day                  | Thursday, July 12th  |   | tutors present   |  |